KANSAS ADVOCATES for BETTER CARE

making elder care better every day

Elder Abuse, Neglect & Exploitation

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Elder Abuse, Neglect & Exploitation

Kansas Advocates for Better Care is Citizen Advocacy Group 650 members across Kansas Non-profit funded by citizen & business members no government or industry funding

Mission: to Improve the Quality of Long-Term Care

Focus: Older Kansans receiving long-term care at home or in assisted & nursing facilities, home plus, adult day...

KABC achieves our mission....

- Guidance and support to older adults and families in locating quality long-term care, evaluating quality, solving problems with care or abuse, neglect, exploitation
- Training for family & paid caregivers, older adults, emergency responders, health & aging professionals
- Resource for older adults, families, professionals
- Advocacy with policy makers at the state and national level – statutory and regulatory
- No cost for KABC's help, training, or resources

Elder Abuse, Neglect & Exploitation

• Physical abuse - inflicting physical pain

- Sexual abuse touching, fondling, intercourse, or any other sexual activity with an older adult, when the older adult is unable to understand, unwilling to consent, threatened, or physically forced
- Emotional abuse verbal assaults, threats of abuse, harassment, or intimidation
- Confinement restraining or isolating an older adult, other than for medical reasons. Anti-Psychs Big Problem in KS

Elder Abuse, Neglect & Exploitation

- Willful deprivation denying an older adult medication, medical care, shelter, food, a therapeutic device, or other physical assistance, and exposing the elder to the risk of physical, mental, or emotional harm—except when the older, competent adult has expressed a desire to go without such care
- Financial exploitation the misuse or withholding of an older adult's resources by another

ANE Signs & Symptoms

 Physical abuse, neglect, or mistreatment:
 Bruises, pressure marks, broken bones, abrasions, burns

• Emotional abuse:

 Unexplained withdrawal from normal activities, a sudden change in alertness, or unusual depression; strained or tense relationships; frequent arguments between the caregiver and older adult

ANE Signs & Symptoms

- Financial abuse:
 - Sudden changes in financial situations

• Neglect:

• Bedsores, unattended medical needs, poor hygiene, unusual weight loss

• Verbal or emotional abuse:

• Belittling, threats, or other uses of power and control by individuals

Why Elders Don't Report?

• Fear Loss of Independence

• Fear of Retaliation

• Don't want to get a loved one in trouble

• All the reasons others don't – shame, feel it is her/his fault, etc.

Who abuses?

- Perpetrators include children, other family members, and spouses—as well as paid staff inhome and at nursing homes, assisted living, other facilities.
- High percentage of perpetrators are adult male children often with a drinking or drug problem living with an older parent/grandparent

BEFORE AND AFTER

• Before = PREVENT abuse or neglect safety and security checks environment access caregivers neighbors video---security cameras frequent contact with trusted others

AFTER THE HARM

Support Physical/medical examination Include psychosocial evaluation Counseling Prevention of further harm Social network and support Short term and long term

What Can Be Done

- Required Reporting to Law Enforcement Public Awareness Referral
- Coordination between Law Enforcement & Social Services
- Coroner Death Review Panels
- Prosecutions/Accountability

PREVELANCE & SCOPE of PROBLEM

- 1 in 10 Americans aged 60+ have experienced some form of elder abuse
- Estimated 5 million elders abused annually
- Only 1 in 14 cases of elder abuse are reported to authorities (State Hotlines or Law Enforcement)
- 300% increased risk of death within 18 months for elder who is abused
- No national or state data repository to understand scope of problem and numbers impacted

Kansas

2.9 million total population
462,000 or 15.9% are 65+
46,200 65+ Kansans abused annually (estimate)

Older Adults 80+ most likely to need long-term care

More Females than Males receiving long term care – higher percentage of population

Financial Abuse

• \$2.9 billion to \$36.5 billion estimated annual costs to older adults of elder financial abuse

• While financial abuse is underreported, it is still self-reported at higher rates than other abuse or neglect

Why are aging adults vulnerable

- Social isolation Yikes COVID 19
- Cognitive impairment: Dementia, Stroke, Traumatic Brain Injury, Intellectual/Developmental Disability
 - Recent studies show that nearly half of those with dementia experienced abuse or neglect often unable to report or not believed if they report.
 - Interpersonal violence also occurs at disproportionately higher rates among adults with disabilities.
- Older adults are "perceived" to be vulnerable which makes them a target
- Lack of geriatric trained mental & physical health care providers to identify harm

Why are aging adults vulnerable

Systemic issues

- KDADS failure to complete timely annual health safety inspections; too few nurse inspectors; conflict of interest agency and inspection unit leadership
- CMS & KDADS failure to use enforcement remedies to maintain quality; IDR process resident has no voice
- Staffing allowed at less than safe levels
- Low "community standard of abuse", law enforcement charges, judicial sentencing
- Ageism e.g. COVID "they were going to die"

Public Policies don't always Protect

- 24 registered offenders in KS Nursing homes – no required notice to residents (2015)
- Electronic Monitoring in facilities have higher standard of evidence than any other setting (2018)
- LTC workers can work for 60 days w/o cleared background check (2018)

Public Policies don't always Protect

- Too few surveyors to complete required annual and complaint health safety inspections of adult care facilities
- Too few ombuds to advocate for residents in care facilities
- Guardianships that deprive/disregard individual rights
- Inadequate home based care options

Elder Abuse Reporting & Data

- In a Facility KDADS hotline
- At Home DCF/APS
- Law Enforcement Affordable Care Act required reporting to LE by facilities
- In a Facility advocate for residents Long Term Care Ombudsman

• APS current ANE info posted to their website, not KDADS, not LTCO, not Law Enforcement

ADULT PROTECTIVE SERVICES FY ending June 30, 2020

- 17,697 All Adult Reports Received by APS
- 6,729 60+Reports Assigned by APS
- 1,929 60+ Substantiated by APS

% All Assigned to Investigate by Alleged Maltreatment

- 18.4% Abuse
- 17.5% Neglect (includes Self-Neglect)
- 13.8% Exploitation
- 7.6% Fiduciary Abuse
- 42.7% Self Neglect

Source KS Dept. For Children & Families/APS

Oversight Agencies

- KS Department for Children & Families/Adult Protective Services
- KS Department for Aging & Disability Services/all Adult Care Facilities and HCBS Waiver Programs
- U.S. HHS/CMS Nursing Facilities (regulations)
- Attorney General
 - Medicaid Fraud, includes abuse, neglect
 - Abuse, Neglect & Exploitation

KABC – Adult Care Facilities

KABC database deficiency citations on annual health safety inspection/survey

Provides a point in time look at 3 most recent inspection reports for all KS Adult Care Facilities

- 343 Licensed Nursing Facilities in Kansas; residence for approximately 19,000 elders and adults. Approximately 53% are Medicaid recipients. State licensed, federally certified
- 350-400 Facilities in Kansas: Assisted Living, Residential Health Care, Home Plus, Boarding Care Home. State licensed, no federal oversight

KanCare/Medicaid Home & Community Based Services

- Approximately 4,600 Kansas elders receive LTSS from the Frail Elder Medicaid Waiver = Home and Community Based Services (HCBS – FE). A few reside in ALF type adult care homes, most reside in their homes.
- 10,000 or so Kansans reside in Adult Care Homes of the assisted type, almost all are paying privately (non government payer).



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QUESTIONS