



**Introduction to OneCare Kansas (OCK) – Project Echo,
October 2021**

What is OneCare Kansas?

- OneCare Kansas (OCK) is a Health Homes (HH) program for certain KanCare members
- What is a “Health Home”?
 - An expansion of the “patient centered medical home” model to include links to community and social supports for eligible Medicaid Members
 - It is **NOT** a place, but a way to provide coordination of physical and behavioral health care with long term supports and services for people with certain chronic conditions
 - Focus is on the whole person and their needs to help that person be as healthy as possible

Kansas Goals

- Kansas has set four goals for OCK:
 - Reduce utilization associated with avoidable (preventable) inpatient stays
 - Improve management of chronic conditions
 - Improve care coordination
 - Improve transitions of care between primary care providers and inpatient facilities

Eligibility for OneCare Kansas

Must be eligible for Medicaid, and have either:

- A behavioral health condition (to be further defined); or
- A chronic physical health condition (also to be further defined)
- Chronic condition examples- mental health conditions, substance use disorder, asthma, diabetes, heart disease, being overweight



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Additional Details About OCK

- There is no auto-enrollment
 - Members choose to participate
 - Members can contact their MCO Partner at any time to opt-out
- Open to youth and adults

OneCare Kansas Core Services

- OCK members are eligible to receive six core services:
 - Comprehensive Care Management
 - Care Coordination
 - Health Promotion
 - Comprehensive Transitional Care
 - Individual & Family Supports
 - Referral to Community & Social Support Services
- These services are in addition to regular Medicaid services

Comprehensive Care Management

- Health Action Plan (HAP) is created and updated quarterly
- Health based needs assessment of physical health, behavioral health and social needs
- HAP progress is reviewed with the OCK member

Care Coordination

- Implementation of the HAP
- Communication and obtaining member records from providers
- Medical scheduling assistance
- Arranging transportation to appointments
- Going to appointments with members
- Referral to medical, mental health, SUD providers
- Updating contact information with the State

Health Promotion

- Health education regarding chronic conditions
- Self-management plan development
- Depression screening
- Medication review and education
- Promotion of lifestyle interventions such as, substance use prevention, smoking prevention and cessation, nutritional counseling, physical activity counseling and planning
- Taking into account health literacy and motivation to change

Comprehensive Transitional Care

- Facilitate member transition from hospitals, EDs, rehab facilities, LTSS providers
- Assist with member plan of care development and review
- Medication review and reconciliation
- Home visits
- Scheduling follow up appointments

Individual and Family Supports

- Identify supports needed for members, family, support persons or guardians to manage member's conditions
- Health literacy
- Scheduling support
- Advocacy for members and/or caregivers
- Medication adherence support
- Addressing social determinants of health

Referral to Community and Social Supports

- Disability benefits
- Alcoholics/Narcotics Anonymous
- Housing
- Legal Services
- Educational/vocational training
- Faith based organizations
- Other natural supports

Building Networks

- Interested providers will submit an application – 2 step process to gain State approval, and then MCO contracts
- MCOs will be initiating discussions with interested providers
- Previous Health Home Partners (HHPs) have expressed overwhelming desire to participate again

Working With OneCare Kansas

- Hospitals:
 - Refer individuals who are likely to meet the minimum eligibility requirements to OneCare KS
 - Communicate with OneCare KS regarding ER and admission discharges
 - Some OneCare KS partners may want to enter into MOUs with hospitals to ensure cooperation and provision of services

Working With OneCare Kansas (cont.)

- All Other Providers:
 - Assist in the development and implementation of Health Action Plans
 - Involved in discharging individuals into OneCare KS
 - Participate in coordination and communication activities
 - Provide OneCare KS materials and information to prospective OneCare KS consumers

OneCare Kansas Payment

- Each **MCO** will be paid a **retrospective** per member per month (PMPM) payment for each member enrolled in OCK, once a service is delivered.
- One PMPM payment, regardless of number of services provided in a month.
- If no OCK services are provided in a month, no payment is made to the MCO.
- OCK payments **do not** replace existing KanCare payments to providers.
- KanCare payments to MCOs are offset if the MCO is receiving an OCK payment for the member.



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OneCare Kansas Payment (cont.)

- **MCO** will contract with **OCK Partners** to provide all of the six core services.
- PMPM Payment from **MCO** to **OCK Partner**



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Rate Development Process

- State is no longer using “level” approach – one payment rate across the population
- One-time “Bonus” Health Action Plan payment

Transformative Process

- Changing how the system deals with patients – whole person
- Encouragement of local collaborations
- Bundled payment for a set of services that encourage and improve health
- Active engagement of patient in self-management of conditions

OneCare Kansas Success Stories

- OCK Success Story Booklet available to view online
- We feature a success story every month in our OneCare Kansas (OCK) Newsletter
- September 2021 Success Story from Newsletter Spotlight
 - This success story came from Valeo Behavioral Health Care
 - Highlights community collaboration



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Where Are We?

- 4-1-21, expansion of target population
- Continued Learning Collaborations
- Continued Community of Practice
- Ongoing training and stakeholder engagement



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For More Information

- Web page: www.kancare.ks.gov
- Monthly Newsletter: OneCare Kansas Newsletter
- E-mail questions/comments: OneCareKansas@ks.gov



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Thank you!

Questions? Please submit to: OneCareKansas@ks.gov

