

Q2 2026
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Enhancing Patient Care—and Practice Performance—with the 2026 CoC+ Program

Delivering high-quality, coordinated care relies on timely insights, accurate documentation and a complete understanding of each patient's health. The **2026 Continuity of Care Plus (CoC+) Program** was designed to support providers at the point of care by bringing essential information together while also offering opportunities for additional compensation for the work already being done every day.

At the core of the CoC+ Program is the **Appointment Agenda**, a visit-ready tool that consolidates patient information into a single, easy to use view. During an appointment, providers can review comprehensive health history, HEDIS[®] and quality measures, pharmacy data, high risk indicators, active and suspected clinical conditions, and drivers of health, including social determinants.

By guiding encounters with these insights, CoC+ helps ensure that care decisions, documentation and follow up reflect the full scope of each patient's health needs.

The 2026 CoC+ Program offers two opportunities for primary care providers to earn additional compensation. The first opportunity focuses on **Risk Adjustment Completion**. Providers may earn compensation by completing the Risk Adjustment section of the agenda, confirming active or suspected conditions to ensure documentation is accurate, complete and properly supported in the medical record. Compensation is tiered based on the percentage of agendas completed, with higher reimbursement available for electronic submissions through the Sunflower Provider Portal.

The second opportunity is **Comprehensive Insight Completion**. Providers who complete all insights on the agenda may earn additional compensation. This includes documenting high complexity indicators, quality and care guidance, clinical insights and drivers of health. To qualify, all sections must be fully completed.

Participating in CoC+ is designed to fit seamlessly into existing visit workflows. Providers simply schedule and conduct an exam with an eligible member, using the Appointment Agenda to guide the encounter and assess conditions, insights, and care gaps. After the visit, the completed Appointment Agenda should be submitted through Sunflower's secure provider portal. A corresponding claim must also be submitted, documenting all active conditions and services.

Providers are encouraged to connect with their health plan Provider Engagement Representative for guidance and support.



Provider Training Opportunities

Find all the latest training sessions in the [Provider Resources](#).

All Providers:

- **Office Hours – Wednesdays 12:30-1 pm.** July 8, 22; Aug. 5, 19; Sept. 2, 16, 30. Add the link to your calendar.
- **NEW! Customer Service & Provider Relations Micro** – July 1, 9 am
- **Cultural Competency**
 - July 2, 9 am - [Register](#)
 - Sept. 11, 9 am - [Register](#)
- **NEW! Negative Balance Reports Micro** – July 2, 11:30 am
- **NEW! Health Plan Policies & Provider Bulletins Micro** – July 21, 9 am
- **Utilization Management Micro** - Aug. 18, 8:30 am

Ambetter Providers:

- **Provider Review** July 16, 9 am
- **Provider Orientation** Aug. 11, 9 am

Medicaid Providers:

- **Ambulance Providers** – July 7, 9 am
- **Provider Review** – July 15, 1:30 pm
- **HCBS/LTSS Providers** – Aug. 20, 9 am
- **BH Billing Basics** – Aug. 25, 2 pm
- **Provider Orientation** – Sept. 2, 9 am
- **Hospice Providers** – Sept. 3, 9 am

Wellcare Providers:

- **Provider Orientation** – July 9, 9 am
- **Provider Review** – July 14, 9 am
- **Provider Orientation** – Sept. 10, 9:30 am



Stay informed about upcoming news and training events!

Encourage your staff to sign up for our Sunflower Alerts. Communications include provider-related bulletins and newsletters.

Visit our [Sign Up page to register](#).

Refresher on Non-Emergency Medical and Value-Added Benefits Transportation

Sunflower partners with SafeRide to provide non-emergency medical transportation (NEMT) for eligible members. This service offers curb-to-curb transportation to covered medical appointments. NEMT is intended as a last resort. While members may choose their provider, transportation is only covered to the nearest Medicaid-enrolled, in-network provider. Members must call at least three days before their appointment to schedule a ride.

SafeRide also manages gas reimbursement for Sunflower Medicaid members. Effective May 1, 2026, reimbursement is \$0.30 per mile for travel to and from covered healthcare visits.

- Members must request a trip form at least three days before the appointment.
- Requests made after the appointment will not be reimbursed.

Friends, relatives or neighbors may provide transportation and be reimbursed if approved. Drivers must register with SafeRide to participate in the gas reimbursement program.

Sunflower offers extra transportation support through Value-Added Benefits, including up to 12 round trips per year for community events and supports, rides to WIC appointments and rides to support job search activities.

Members can arrange gas reimbursement or NEMT in two ways: Call SafeRide 1-877-917-8162 (TTY 711) or through the SafeRide Member Portal. Members should have the following information ready when calling to make a reservation: member ID, date of birth, contact phone number & pick-up address, doctor's name and drop-off address, and date & time of appointment.

Please see Sunflower's [Transportation and Gas Reimbursement](#) and [Extra Services](#) web pages for more information.

Upcoming Sunflower Member Events

Farmers Markets

- **June 6, 8 a.m.:** Olathe Farmer's Market, Black Bob Park, 14500 W 151st St., Olathe
- **Aug. 1, 8 a.m.:** Topeka Breadbasket, 1901 SW Wanamaker Rd., Topeka
- **Aug. 22, 8 a.m.:** Kansas Grown! Farmers Market, 7001 W 21st St., Wichita

Rural Health Events

- **Sept. 12., 8 a.m. - 2 p.m.:** Q97 & Flex Fitness Health Fair, Dodge City Civic Center, 2110 First Ave. Dodge City
- **Oct. 3, 2026, 10 a.m. - 4 p.m.:** Great Bend Public Library, 1409 Williams St, Great Bend

Member Advisor Committee Zoom Meeting

June 23, 5:30 p.m.